

Selecting and Paying for Paid Seats in Travelport Smartpoint

Delta Air Lines paid seat products can be obtained for Delta-operated flights in Travelport Smartpoint. Assign and pay for paid seat products using a credit/debit card. The same process applies for the Delta Comfort+ seat product on our new four product aircraft configurations.

Before you begin...

- The PNR must be confirmed and a Delta record locator present before booking paid seats with Delta Air Lines through Travelport Smartpoint.
- If the customer has a SkyMiles number with Delta, it should be entered before retrieving the seat map so that an accurate price will be reflected for the seat.
- Delta Air Lines paid seat products are available for purchase within 45 days from flight departure.

Here's how...

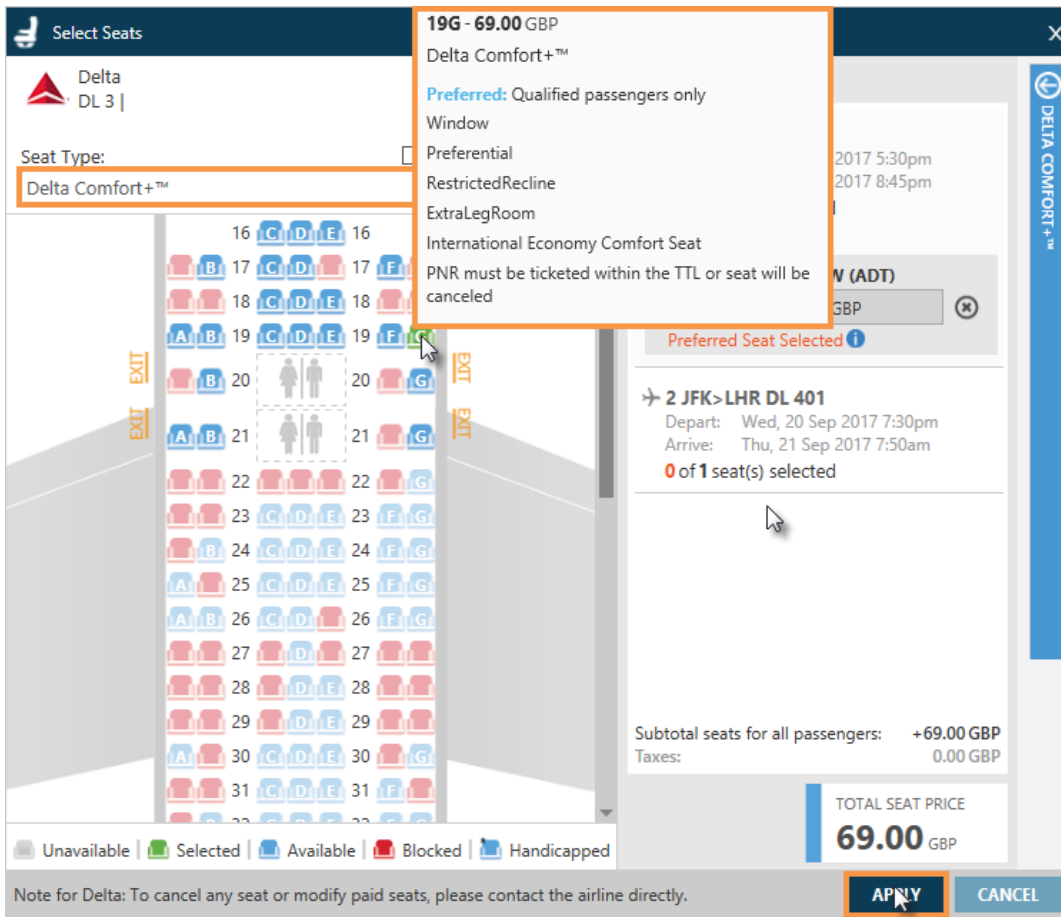
- **Step 1:** Select the booking class from the PNR to view the seat map
- **Step 2:** Select the desired Seat Type from the drop down list

*In the example below, **Delta Comfort+** has been selected.*

The screenshot shows the 'Select Seats' window for Delta DL 3. The 'Seat Type' dropdown is set to 'Delta Comfort+™' with a price of (69.00 - 69.00). The seat map shows a 31-row aircraft configuration with seats A-G. The right sidebar shows flight segments: '1 LHR>JFK DL 3' and '2 JFK>LHR DL 401'. The total seat price is displayed as 0.00 GBP.

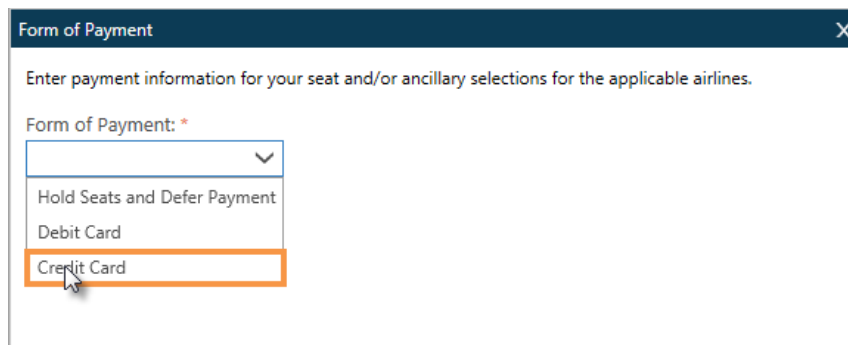
- **Step 3:** Select the desired seat number

You can hover over a seat number on the map to view its description and cost. As paid seats are selected, the total amount for all the seat charges will be reflected at the bottom of the screen.



- **Step 4:** Once the seat(s) have been chosen, select APPLY
- **Step 5:** Select the desired form of payment from the Form of Payment drop down.

Notice that you have the option to **Hold Seats** and **Defer Payment**. This option enables you to reserve the seats now and pay for them later within a specified time limit.



- **Step 6:** Fill in the mandatory information in the Form of Payment screen
- **Step 7:** Once finished, select **SUBMIT**

Form of Payment
✕

Enter payment information for your seat and/or ancillary selections for the applicable airlines.

Form of Payment: *

Name as it appears on card: * Card Type: *

Card Number: * Expiration Date: *

Security Code: *

Country: *

Street Address 1: *

Street Address 2:

City: * State/Province/Region: * Zip/Postal Code: *

ANCILLARIES OR SEATS TOTAL
138.00 GBP

The payment for the seat(s) is accepted immediately and the PNR is automatically saved and ended. To check the seat assignment(s), press the **9D** button in the PNR Viewer. The details of the payment are saved in the historical remarks section (*NP).

For assistance, please reach out to the Travelport Helpdesk. Paid seats may also be purchased from delta.com or by calling Global Sales Support.